Point of Dispensing Collaborative to Reach Underserved Populations

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The MVHS Team

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POD Collaborative – How It Began

• MVHS – Hub Hospital for equitable COVID-19 vaccine distribution in six counties
• Very diverse population in Oneida County – most effective way to vaccinate was in the community
• “All hands on deck” emergency response to vaccinate – hospital, home care, community partners

MVHS | www.mvhealthsystem.org
Mobile POD

• Vaccinations needed in underserved community populations
• Development of a Mobile Point of Dispensing (POD) team to go out into the community to administer vaccinations
• POD team roles and vaccination ratios were established
• Staff were identified to be part of the POD team
Mobile POD

- Training occurred for roles
- EMR training occurred for documentation
- Training for handling vaccinations
- Go-live date set for the first POD
- Places were determined for the mobile team such as churches, missions, home visits, refugee center, YMCA and other community sites.
Mobile POD Results

Total Community PODs Completed: 19

Total Vaccinations Administered: 1815

- Positive experience for the team
- Building trust with the community
- Mobile POD expansion with EMS, FQHC (Federally Qualified Health Center)
POD Collaborative – Challenges

• Greater demand than staffing could accommodate
• Staffing to conduct PODs in communities on non-work hours
• Training needs & tools to manage COVID vaccines (Pfizer, transport & temperature controls)
• Coordination of resources & PODs
Lessons Learned

• Cross collaborative operational teams to address health care challenges & needs
  – MVHS Partnership for Rural Healthcare
  – Oneida County Behavioral Health Coalition
• Be accepting of variety of partnership styles
• Organizational Champions
• Transformation to community coalitions, “We are in it together”
Applicability for others

• Demonstrates positive results from collaborations with our system and our community

• Positive Domino effect
  • It starts with one
  • “We can do this!” mentality

• Demonstrates partnership with our community

• Innovative ways to accomplish models with limited resources
Long-term sustainability

• Federal & State Funding/ Grants
  – MVHS Partnership for Rural Healthcare
  – Oneida County Behavioral Health Coalition
• Forthcoming 1115 waiver
• Value-based Contracting
• Collaborations Continue: Monoclonal, Transportation (shuttles and hospital discharges and special circumstances), Sepsis, Town of Webb