

Point of Dispensing Collaborative to Reach Underserved Populations

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MVHS

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The MVHS Team

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POD Collaborative – How It Began

- MVHS – Hub Hospital for equitable COVID-19 vaccine distribution in six counties
- Very diverse population in Oneida County – most effective way to vaccinate was in the community
- “All hands on deck” emergency response to vaccinate – hospital, home care, community partners



Mobile POD

- Vaccinations needed in underserved community populations
- Development of a Mobile Point of Dispensing (POD) team to go out in to the community to administer vaccinations
- POD team roles and vaccination ratios were established
- Staff were identified to be part of the POD team

Mobile POD

- Training occurred for roles
- EMR training occurred for documentation
- Training for handling vaccinations
- Go-live date set for the first POD
- Places were determined for the mobile team such as churches, missions, home visits, refugee center, YMCA and other community sites.



Mobile POD Results

Total
Community PODs
Completed:
19



Total
Vaccinations
Administered:
1815

- Positive experience for the team
- Building trust with the community
- Mobile POD expansion with EMS, FQHC (Federally Qualified Health Center)

POD Collaborative – Challenges

- Greater demand than staffing could accommodate
- Staffing to conduct PODs in communities on non-work hours
- Training needs & tools to manage COVID vaccines (Pfizer, transport & temperature controls)
- Coordination of resources & PODs

Lessons Learned

- Cross collaborative operational teams to address health care challenges & needs
 - MVHS Partnership for Rural Healthcare
 - Oneida County Behavioral Health Coalition
- Be accepting of variety of partnership styles
- Organizational Champions
- Transformation to community coalitions, “We are in it together”



Applicability for others

- Demonstrates positive results from collaborations with our system and our community
- Positive Domino effect
 - It starts with one
 - “We can do this!” mentality
 - Demonstrates partnership with our community
 - Innovative ways to accomplish models with limited resources



Long-term sustainability

- Federal & State Funding/ Grants
 - MVHS Partnership for Rural Healthcare
 - Oneida County Behavioral Health Coalition
- Forthcoming 1115 waiver
- Value-based Contracting
- Collaborations Continue: Monoclonal, Transportation (shuttles and hospital discharges and special circumstances), Sepsis, Town of Webb