

February 2020

QUARTERLY PATIENT UTILIZATION **EXECUTIVE SUMMARY**

4th QUARTER
2019 vs. 2018



IROQUOIS
Healthcare Association

|| **UPSTATE HEALTHCARE COMPARE** ||

Executive Summary

IHA's Quarterly Patient Utilization reports are compiled from data that member hospitals and health systems voluntarily submit to IHA each quarter. This report is for 4th Quarter 2019 vs. 2018, from 43 respondents. Hospital-specific data is available in the full Quarterly Patient Utilization report that is distributed with this summary. The full report also includes a definition of terms for all outpatient and inpatient data fields.

Outpatient Highlights (page 2 for details)

- **Outpatient utilization metrics varied at 4th Quarter 2019 as compared to 4th Quarter 2018:**
 - *Patients Treated increased by 1.9%.* (6,700,674 treated in Q4 2019 vs. 6,578,053 in Q4 2018; 36 facilities)
 - *Ambulatory Surgery Procedures decreased by -0.5%.* (285,402 procedures in Q4 2019 vs. 286,912 in Q4 2018; 41 facilities)
 - *Outpatient Clinic visits increased by 10.9%.* (3,832,900 visits in Q4 2019 vs. 3,456,841 in Q4 2018; 39 facilities)
 - *Mental Health Clinic visits decreased by -14.8%.* (244,334 visits in Q4 2019 vs. 286,845 in Q4 2018; 13 facilities)
- **Emergency Department utilization metrics decreased at 4th Quarter 2019 as compared to 4th Quarter 2018:**
 - *ED Visits Treated and Released decreased by -1.8%* (1,088,081 visits in Q4 vs. 1,108,527 in Q4 2018; 43 facilities)
 - *ED Visits Treated and Admitted decreased by -3.9%.* (210,056 visits in Q4 vs. 218,661 in Q4 2018; 43 facilities)
 - *Total ED Visits decreased by -2.2%.* (1,298,137 visits in Q4 2019 vs. 1,327,188 in Q4 2018; 43 facilities)
- **Observation Scatter Beds and Urgent Care utilization varied at 4th Quarter 2019 compared to 4th Quarter 2018:**
 - *Observation Scatter beds utilization increased by 0.9%.* (69,349 visits in Q4 2019 vs. 68,763 in Q4 2018; 33 facilities)
 - *Observation Distinct Unit utilization decreased by -8.0%.* (8,542 visits in Q4 2019 vs. 9,284 in Q4 2018; 9 facilities)
 - *Urgent Care utilization increased by 1.7%.* (304,799 visits in Q4 2019 vs. 299,567 in Q4 2018; 12 facilities)

Inpatient Highlights (pages 3-4 for details)

- **Medical/Surgical Discharges varied at 4th Quarter 2019 as compared to 4th Quarter 2018:**
 - *Discharges decreased by -1.1%.* (215,930 discharges in Q4 2019 vs. 218,236 in Q4 2018; 41 facilities)
 - *Discharge Days increased by 0.7%.* (1,097,477 days in Q4 2019 vs. 1,089,647 in Q4 2018; 41 facilities)
 - *Average Length of Stay increased by 2.0%.* (5.1 days in Q4 2019 vs. 5.0 in Q4 2018; 41 facilities)
 - *Occupancy Rate increased by 2.2%.* (58.3% rate in Q4 2019 vs. 57.1% in Q4 2018; 43 facilities)
- **Pediatric Discharges and Occupancy Rate increased at 4th Quarter 2019 as compared to 4th Quarter 2018:**
 - *Discharges increased by 6.9%.* (11,793 discharges in Q4 2019 vs. 11,032 in Q4 2018; 17 facilities)
 - *Discharge Days increased by 8.7%.* (41,360 days in Q4 2019 vs. 38,049 in Q4 2018; 17 facilities)
 - *Average Length of Stay increased by 2.9%.* (3.5 days in Q4 2019 vs. 3.4 in Q4 2018; 17 facilities)
 - *Occupancy Rate increased by 2.4%.* (39.3% rate in Q4 2019 vs. 38.4% in Q4 2018; 17 facilities)

Outpatient Utilization Summary

IHA Member Hospitals*

	# Facilities *	2019	2018	% Change
Outpatient Services				
Patient Treated	36	6,700,674	6,578,053	1.9%
Units of Service	30	22,503,412	20,362,851	10.5%
Ambulatory Surgery Procedures	41	285,402	286,912	-0.5%
Referred Ambulatory Visits	18	4,756,252	4,611,969	3.1%
Outpatient Clinic Visits				
Clinic	39	3,832,900	3,456,841	10.9%
Mental Health Clinic	13	244,334	286,845	-14.8%
Alcohol Clinic	6	148,303	142,932	3.8%
Family Clinic Visits	12	972,725	948,954	2.5%
Renal Dialysis Visits	5	92,039	95,519	-3.6%
Emergency Department Visits				
ED Visits Treated & Released	43	1,088,081	1,108,527	-1.8%
ED Visits Treated & Admitted	43	210,056	218,661	-3.9%
Total ED Visits	43	1,298,137	1,327,188	-2.2%
Observation and Urgent Care Visits				
Observation Scatter Beds	33	69,349	68,763	0.9%
Observation Distinct Unit	9	8,542	9,284	-8.0%
Urgent Care	12	304,799	299,567	1.7%

* Only facilities reporting patients treated for both years are included in the table above. Amounts may differ slightly from totals in the detail report.

* Three hospitals do not submit quarterly patient utilization data to IHA.

Inpatient Utilization Summary

IHA Member Hospitals – Discharges, Discharge Days & Average Length of Stay by Unit January 1 – December 31, 2019 vs. 2018

	# Facilities *	Discharges			Discharge Days			Average Length of Stay		
		2019	2018	% Chg	2019	2018	% Chg	2019	2018	% Chg
Medical/Surgical	41	215,930	218,236	-1.1%	1,097,477	1,089,647	0.7%	5.1	5.0	2.0%
Pediatrics	17	11,793	11,032	6.9%	41,360	38,049	8.7%	3.5	3.4	2.9%
Obstetrics	28	25,535	25,753	-0.8%	71,874	69,564	3.3%	2.8	2.7	3.7%
Newborn Nursery Bassinets	27	22,030	22,041	0.0%	51,990	51,678	0.6%	2.4	2.3	4.3%
Neonatal Intermediate Care Nursery	2	75	62	21.0%	743	513	44.8%	9.9	8.3	19.3%
Neonatal ICU	7	2,335	2,678	-12.8%	40,999	40,400	1.5%	17.6	15.1	16.6%
Psychiatric	19	16,390	16,328	0.4%	142,842	138,084	3.4%	8.7	8.5	2.4%
AIDS (Discrete Unit)	1	354	455	-22.2%	2,570	3,215	-20.1%	7.3	7.1	2.8%
Physical Rehabilitation	7	3,924	3,913	0.3%	56,493	55,737	1.4%	14.4	14.2	1.4%
Skilled Nursing	11	2,620	2,533	3.4%	437,609	330,188	32.5%	167.0	130.4	28.1%
Hospice	2	66	59	11.9%	263	209	25.8%	4.0	3.5	14.3%
Rural Primary Care	1	341	383	-11.0%	1,063	1,293	-17.8%	3.1	3.4	-8.8%
Extended Care	1	214	215	-0.5%	2,927	3,191	-8.3%	13.7	14.8	-7.4%
Swing Beds	14	1,627	1,601	1.6%	30,322	26,508	14.4%	18.6	16.6	12.0%
Transitional Care Unit	2	915	914	0.1%	11,790	11,411	3.3%	12.9	12.5	3.2%
Chemical Dependence - Rehab.	6	2,404	2,456	-2.1%	40,602	39,909	1.7%	16.9	16.2	4.3%
Chemical Dependence - Detox	1	1,371	1,477	-7.2%	4,575	5,204	-12.1%	3.3	3.5	-5.7%

* Only facilities reporting discharge days of care for both years are included in the table above. Amounts may differ slightly from totals in the detail report.

Inpatient Utilization Summary

IHA Member Hospitals – Census Days, Average Daily Census, Certified Beds & Occupancy Rate January 1 – December 31, 2019 vs. 2018

	# Facilities *	Census Days			Average Daily Census			Certified Beds		Occupancy Rate		
		2019	2018	% Chg	2019	2018	% Chg	2019	2018	2019	2018	% Chg
Medical/Surgical	43	1,184,711	1,239,359	-4.4%	3246	3396	-4.4%	5,565	5,949	58.3%	57.1%	2.2%
Pediatrics	17	41,929	39,694	5.6%	115	109	5.6%	292	283	39.3%	38.4%	2.4%
Obstetrics	30	80,530	80,449	0.1%	221	220	0.1%	517	543	42.7%	40.6%	5.1%
Newborn Nursery Bassinets	29	54,691	56,574	-3.3%	150	155	-3.3%	563	604	26.6%	25.7%	3.7%
Neonatal Intermediate Care Nursery	3	2,035	1,576	29.1%	6	4	29.1%	28	28	19.9%	15.4%	29.1%
Neonatal ICU	8	48,878	48,168	1.5%	134	132	1.5%	172	186	77.9%	71.0%	9.7%
Psychiatric	21	159,888	157,259	1.7%	438	431	1.7%	561	591	78.1%	72.9%	7.1%
AIDS (Discrete Unit)	1	2,674	3,185	-16.0%	7	9	-16.0%	15	15	48.8%	58.2%	-16.0%
Physical Rehabilitation	8	62,657	60,205	4.1%	172	165	4.1%	264	264	65.0%	62.5%	4.1%
Skilled Nursing	13	467,270	465,495	0.4%	1280	1275	0.4%	1,388	1,388	92.2%	91.9%	0.4%
Hospice	2	268	225	19.1%	1	1	19.1%	10	10	7.3%	6.2%	19.1%
Rural Primary Care	1	1,065	1,293	-17.6%	3	4	-17.6%	6	6	48.6%	59.0%	-17.6%
Extended Care	1	2,916	3,039	-4.0%	8	8	-4.0%	19	19	42.0%	43.8%	-4.0%
Swing Beds	14	24,497	26,479	-7.5%	67	73	-7.5%	-	-	0.0%	0.0%	0.0%
Transitional Care Unit	2	11,789	12,033	-2.0%	32	33	-2.0%	40	40	80.7%	82.4%	-2.0%
Chemical Dependence - Rehab.	6	40,356	40,294	0.2%	111	110	0.2%	141	141	78.4%	78.3%	0.2%
Chemical Dependence - Detox	1	4,575	5,204	-12.1%	13	14	-12.1%	18	18	69.6%	79.2%	-12.1%

* Swing Bed activity is separated out from Med/Surgical statistics; occupancy cannot be calculated due to no set number of beds.

** Only facilities reporting census days for both years are included in the table above. Amounts may differ slightly from totals in the detail report.